



# Xfinity backup after power outage

Xfinity outage maps are viewable through the Xfinity Status Center and Xfinity My Account mobile app. These maps show outage locations and the estimated number of affected subscribers. If your phone number is registered with Xfinity, you can also text OUT to 266278 for outage updates. Check out our Xfinity outage guide for your full list of ...

Fixing Xfinity Box Not Working 1. Check For Power Light. The first thing you're going to want to do is to check to see if the power light is on. If you aren't getting a power light indication on your Xfinity/Comcast box, you should turn the TV on to see whether the box is really off or if it's working and the LED is just not working.

Fully charged Xfinity Battery Backup will provide up to 4 hours of power to the Xfinity Storm-Ready WiFi device. Device runs on cellular 4G LTE (data plans not affected). During outages, Internet will be reduced to speeds up to 30 Mbps download/7 Mbps upload. ... Assumes average power outage of two hours, excluding major events (U.S. Energy ...

Xfinity said approximately 620,000 customers are still out of service, chiefly due to power outages. ... David Weinberg checks the oxygen capacity on his dad's backup oxygen bottle the day after ...

Thanks, I wish someone had explained that to me when I purchased the back up battery. Can I buy an analog phone and plug it into my modem during power outages? Will it work? I am just looking for a way to get calls from PG& E & if needed call 911 during an outage.

user\_boyuf6 Right now, our techs are uncovering lots of issues that require turning equipment back off, which causes these style of intermittent connections. I honestly would advise you to not expect much stability on the connection while these problems are being resolved. Please know that getting everyone back connected is always paramount.

Think you may have a service outage? Visit the Xfinity Status Center to check for outages and see potential fixes. ... Storm-Ready WiFi keeps you online during outages with a 4-hour battery backup and unlimited cellular data. Explore Storm-Ready WiFi. Pricing & other info. ... My home has power, but my Xfinity services still aren't working. Why?

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And, to make matters worse, because I'm affected by an outage I can't communicate with a single human being from Xfinity to get some sort of clarity about when we will be restored. I understand that it takes time to restore service after a hurricane, but not communicating an estimated time/date of restoration is unacceptable!



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The "To:" line prompts you to "Type the name of a person". Instead, type "Xfinity Support"; there. As you are typing a drop-down list appears. Select "Xfinity Support"; from that list. An "Xfinity Support"; graphic replaces the "To:" line. Type your message in the text area near the bottom of the window Press Enter to send it

We are getting many power outages. Does anyone have a good recommendation for a UPS power for the xfinity cable modem Xb6. And any information on how long the UPS will keep the modem po...

Comcast's new Storm-Ready WiFi device is equipped with cellular back-up and a four-hour rechargeable battery, more than enough power to keep customers up and running for the average power outage in the U.S. of two ...

We're tracking the effects of Storm Helene so we can best support you. Any impact to your Xfinity service could be the result of a local power outage and/or damage to our network. As always, we'll work as quickly as possible to restore service, but local power companies need to ensure the area is safe before our teams can begin to make repairs.

I just tried doing it via the app and Xfinity is saying that there was no outage detected for these days, so no reimbursement!!!We barely got our internet back up after the storm on Thursday, 1/25. ... @user\_rrbzew Customers who have experienced a prolonged service interruption following power restoration should expect a credit. We will follow ...

After a brief power flicker, all four ethernet ports on my Xfinity Gateway (model TG1682) stopped working. I've tried reseating the cables and rebooting the gateway multiple times with no luck. I'm unable to connect to the gateway login or ping the gateway from any ethernet device. WiFi still works and the gateway is accessible over WiFi as well.

They must be removed prior to activation. 2nd Generation WiFi Boost Pods are compatible and may remain on the home network. Xfinity Storm-Ready WiFi provides cellular data backup at no additional charge in the event of a connectivity outage, plus a Battery Backup to keep Storm-Ready WiFi connected when the power is out.

However, after the power is cut and I fire up my inverter generator, I still have both cable and internet for up to 5 to 6 hours, which seems to imply that their equipment is on backup power. If that is the case, then Xfinity doesn't really need commercial power to operate but is just saving money by not having a long term backup solution.

During a network or power outage, the Xfinity Storm-Ready device automatically switches to a backup 4G LTE cellular network to keep your home online. It's only available in areas within range of applicable 4G LTE cellular signal, and when activated, internet speeds will be reduced to speeds up to 30 Mbps download/7



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Mbps upload.

xcam2 not working after power surge followed by 14 hour power outage A few weeks ago some powerful storms came thru the area (Sterling Heights). We had a power surge and the lights went out briefly - about 15 seconds or so.

If the power outage also affected the commercial power Comcast uses you will lose internet(in the first case it didn't). The purpose of the battery is to provide phone service, Internet is a bonus. ... FWIW, get a UPS (Uninterruptable Power Supply) If you want to back up your system. You can put all of your equipment on it. 0. 1.

There needs to be better transparency about outage restoral progress, and Comcast NEEDS to do a better job ensuring their distribution centers have sufficient backup power. Historically, copper landlines have been regulated to ensure backup power for at least a week for safety reasons.

You will need power to the T-Mobile router, so if you intend to use your Home Internet Backup service during power outages, you may want to invest in a battery backup or other portable power device.

Stay online during power outages with a four-hour Battery Backup. Stay informed about your home network status with Xfinity app notifications. Help extend your WiFi network and eliminate dead spots.

Xfinity is getting worst and I'm thinking about switching. Power been on after hurricane but no internet with no window of getting restored. Can't even get a discount on bill. I'm done with these guys. ... Power outage. U. user\_1uoadu. 1 ...

If power is restored in your area, there could be other parts of the network that may not have had power restored. The Xfinity Application and Xfinity Status Center will be your best resource when updates are available @user\_p1csnb. Please rest assured that our technicians are working as quickly and safely as possible to restore everyone's services.

If the AT&T fiber equipment at your house is powered by your generator then your service should stay up. If the power failure is just in your neighborhood and somewhere there is equipment between the central office and your house that needs power they will get a mobile generator hooked up to that equipment as soon as possible before the battery backup runs out of power.

All you need is Xfinity Internet and a compatible Xfinity Gateway (an internet modem and WiFi router in one). How does the cellular backup work? During a network or power outage, the Xfinity Storm-Ready device automatically switches to a backup 4G LTE cellular network to keep your home online.

Web: <https://www.eriabv.nl>



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